Here is your UnitedHealthcare Global ID Card

WORLDWIDE 24-HOURS A DAY

When traveling, you can now feel confident that you are in safe hands if an emergency arises. UnitedHealthcare Global provides medical, security, and travel-related assistance services.

MEDICAL ASSISTANCE SERVICES
- Worldwide Medical and Dental Referrals
- Monitoring of Treatment
- Facilitation of Hospital Payments
- Transfer of Insurance Information to Medical Providers
- Medication and Vaccine Transfers
- Dispatch of Doctors and Specialists
- Transfer of Medical Records
- Continuous Updates to Family, Employer, and Home Physician
- Hotel Arrangements for Convalescence
- Replacement Corrective Lenses and Medical Devices

MEDICAL EVACUATION AND REPATRIATION SERVICES
- Emergency Medical Evacuations
- Transportation to Join a Hospitalized Member
- Return of Dependent Children
- Transportation After Stabilization
- Repatriation of Mortal Remains

PERSONAL SECURITY SERVICES
- Political Evacuation Services
- Security Evacuation Services
- Transportation After Political or Security Evacuation

TRAVEL ASSISTANCE SERVICES
- Replacement of Lost or Stolen Travel Documents
- Emergency Travel Arrangements
- Transfer of Funds
- Legal Referrals
- Translation Services
- Message Transmittals

WORLDWIDE DESTINATION INTELLIGENCE
- Pre-Travel Information
- Travel and Health Information
- Security Intelligence

NATURAL DISASTER SERVICES
- Natural Disaster Evacuation

FREQUENTLY ASKED QUESTIONS:

WHO IS UNITEDHEALTHCARE GLOBAL? UnitedHealthcare Global assists travelers worldwide by utilizing highly trained, multilingual coordinators in conjunction with an extensive information and communication system to provide medical and travel-related assistance.

WHEN SHOULD I CONTACT UNITEDHEALTHCARE GLOBAL? Coordinators are available 24-hours a day, every day of the year. Many times people assume that the services are to be used only in serious cases. Be assured that UnitedHealthcare Global is there to help you with any type of problem regardless of the severity.

WHAT IF LOCAL MEDICAL FACILITIES ARE INADEQUATE? If, through our medical management, it is determined that local medical providers are inappropriate for treatment, UnitedHealthcare Global will arrange for a medically safe evacuation to a facility capable of providing the necessary care.

WHAT HAPPENS IF I AM HOSPITALIZED? It is important to notify UnitedHealthcare Global as soon as possible so your treating physician can be contacted to assess your condition and treatment plans to ensure your safe recovery. UnitedHealthcare Global will then update your family, employer/organization and personal physician as appropriate and assist you until you have returned home or have received final treatment.

UnitedHealthcare Global Emergency Response Center
United States 1-800-456-8787 (Reverse Charges Accepted)

TOLL FREE ACCESS - The numbers below must be dialed from within the country. If your location is not listed or the call will not go through, call the 24-hour Emergency Response Center collect (reverse charges accepted).

Australia: 1 800 127 907
Brazil: 0800 891 2784
China (northern): 1088899600 527 2018
China (southern): 10811900527 2018
Dominican Republic: 1888 567 0977
France: 0800 90 8005
Germany: 0800 1 811 401
Hong Kong: 800 94 4421
Israel: 1 809 41 0172
Italy: 800 877 204
Japan: 00531 11 4065
Mexico: 001 800 101 0061
Philippines: 1 800 1 111 0500
Singapore: 800 1 100 452
South Africa: 0800 9 92379
Spain: 900 98 4487
Switzerland: 0800 55 6029
Thailand: 0800 11 471 0661
U.K. 0800 252 074
U.S. & Canada: 1 800 527 0218

*Did the first portion of phone number work for you, then dial remaining numbers.

For a complete list, go to the Intelligence Center: https://members.uchcglobal.com

Detach and carry with you at all times.