Veteran Students
Frequently Asked Questions

Temple University has been designated for the 3rd Year by GI Jobs Military Friendly Schools as one of the “Top Military-Friendly Colleges and Universities”

How can I get information about applying to Temple University?
Temple University Veteran Affairs offers monthly virtual veterans information sessions, on-campus sessions at Temple Main, Center City and Ambler Campuses and at all University Open House events. For more detail information on dates and locations, check out the veterans website at www.temple.edu/veterans. All undergraduate veteran or active duty service members who attend an information session will receive an application fee waiver.

How do I get my benefits certified?
The Office of the University Registrar has implemented a new electronic process that will notify the Certifying Official of your GI Bill Benefits. You will need to have a copy of your certificate of eligibility on file in the Office of the University Registrar. Processing benefits will begin for registered students after tuition is posted to their account from the Bursars Office. To use your GI Bill benefits for a term, you must have a Veteran Benefit Declaration page (you will obtain after you submit your certificate of eligibility) by clicking on the Veterans Declaration link in the Registrar Channel on TUPortal. On the Veteran Benefit Declaration page, select the term, select yes under process benefits, provide an estimate of credit hours and click save declaration.

How do I get a copy of my certificate of eligibility?
To determine your eligibility, please contact the VA at 1-888-442-4551. Visit the GI Bill web site for benefit comparison information. Consider all chapter benefit options before making a decision on which benefit to apply for. If you are eligible for the Post-9/11 GI Bill (Chapter 33) and another chapter benefit, make sure you understand the implications of applying for one or the other. To obtain a copy of your certificate of eligibility you must contact the VA at http://www.gibill.va.gov/, click on “Submit a Question” or call 1-888-GI-Bill1.

Once my benefits are processed, how long does it take to receive payments?
It normally takes the VA 3-4 weeks to process your payment. To inquire about payment, contact the VA at 1-888-GI-BILL1 and give them the CertID number from your history found on the TUPortal Veteran Declaration page.

Will my classes be canceled as Temple waits for payment?
As long as the Certifying Official has received your certificate of eligibility before cancellation, students receiving GI BILL benefits will receive a payment exception before washout. The payment exception is applied to the student record to protect the class registration from being canceled and avoid re-registration and the $100 late fee.

New and continuing veteran students and active duty service members who have questions about using your VA benefits or the certification process at Temple, please contact Lori Thompson, Assistant Registrar/Temple Certifying Official at vastudentbenefits@temple.edu or check out the Registrar website at www.temple.edu/registrar and click the veterans task.
**Who should I provide my Federal Tuition Assistance (TA) documents?**

If you are applying for Federal Tuition Assistance (TA), provide a copy of your approved TA document to Temple University Third Party Billing, Conwell Hall, 2nd Floor and/or Student Financial Services Office as soon as you receive it. Active duty students receiving TA must send an approved copy of their TA document to the Buffalo Regional Processing Office immediately upon receipt.

**How is payment from the VA disbursed?**

- **Chapter 33, Post-9/11 GI Bill** Veterans Educational Assistance Act of 2008
  - Tuition and Fees paid directly to the school
  - Housing and book allowance paid to the student
  - Based on percentage
- **Chapter 30: Montgomery G.I. Bill—Active Duty (MGIB-AD)**
  - The VA makes payment to the student
- **Chapter 35: Dependents Educational Assistance (DEA)** Educational Assistance paid to dependents of veterans.
  - The VA makes payment to the student
- **Chapter 1606: Montgomery G.I. Bill—Selected Reserve** Chapter 1606 is an educational program for active members of the Selected Reserve.
- **Chapter 1607: Reserve Educational Assistance Program (REAP)** Educational program for active members of the Selected Reserve called to active duty and members of the Individual Ready.
  - The VA makes payment to the student
- **Chapter 31: Vocational Rehabilitation (Voc Rehab)** Vocational Rehabilitation
  - Tuition and Fees paid directly to the school
  - Book Vouchers (prepared in the OUR)

**Who do I contact at Temple if I have questions about admission and getting certified?**

For questions about applying, admissions, transferring, or transfer credit evaluation, please contact Laura Reddick, Associate Director for Adult and Veteran Student Recruitment at 267.468.8102 (Ambler) or 215.204.6130 (TUCC) or email tuvets@temple.edu.

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