



COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE
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KEVIN T. CASEY
Deputy Secretary
Office of Developmental Programs

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April 8, 2009

Re: **Quality Management Strategy**

Dear Colleague:

Enclosed is the Office of Developmental Programs' (ODP) "*Quality Management Strategy*". This document is being forwarded to you for your review and comment. Your input will assist the ODP in the creation of the final document.

The purpose of the Quality Management Strategy is to identify the quality framework that ODP will use, describe quality management roles and responsibilities of stakeholders, and reinforce an annual quality management planning methodology.

In order to assure timely review and revision of the Quality Management Strategy document, please forward written comments to the Office of Developmental Programs, via email at ra-odpcomment@state.pa.us, with a subject line of 'Quality Management Strategy', no later than 30 calendar days from the date of this letter. All comments received by that date will be considered in preparation of the final document.

Thank you in advance for your input.

Sincerely,

A handwritten signature in cursive script that reads "Kevin T. Casey".

Kevin T. Casey

Enclosures