SCOPE:

County Mental Health/Mental Retardation Administrators
Early Intervention Program Directors
Base Service Unit Directors

PURPOSE:

The purpose of this bulletin is to transmit information which may have impact on early intervention programs and services.

BACKGROUND:

A state level interdepartmental agreement with Pennsylvania Departments of Education, Health, and Public Welfare exists to promote the cooperation and collaboration of these Departments. The Department of Health administers programs throughout the Commonwealth which may be accessed as adjunct services in the development of local early intervention systems.

DISCUSSION:

Program descriptions of those Department of Health activities applicable to serve young children are included in this bulletin.
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CHILDREN'S CARDIAC PROGRAM

The Children's Cardiac Program is engaged in the identification, diagnosis, and treatment of children with cardiac conditions and/or heart disease. This program was first implemented in 1945 and continues to service children from infancy through age 21 years.

Early identification of infants, who are manifesting symptoms of cardiac conditions, can realize positive impact on their future quality of life. Congenital heart disease occurs in six out of every 1,000 live births. The highest mortality rate occurs during the first year of life.

During 1988, the program served over 3,500 children in Pennsylvania.

The Children's Cardiac Program is administered throughout Pennsylvania located in 16 outpatient clinics and four medical centers (see attachment).

The major objectives of the cardiac program include:

a) to decrease mortality from heart disease,
b) to identify unserved children and provide access to medical services,
c) to alleviate the stigma of "murmurs" associated with "organic" heart disease, and
d) to facilitate the ability of each individual to attain optimal development.

Treatment services include outpatient, inpatient, surgical/medical care, appliances, pharmaceuticals, consultation, and support services. Social work, nutrition, physical therapy, dental care, and genetic counseling are integral components of this program.

All children from birth through age 21 years who are experiencing symptomatology of cardiac irregularities are eligible for diagnostic services, without a charge, through the Department of Health. All families participate in a financial review process to determine their ability to pay for medical services. All third-party resources including private insurance, family health plans, employe coverage, and other applicable resources are utilized, when indicated.

Inquiries may be directed to any of the Department of Health's State Health Centers or through contact with the toll-free State Health Hotline Number: 1-800-692-7254.
CHILDREN'S ACCESS TO PRIMARY HEALTH SERVICES

The Children's Access to Primary Health Services Program (CHAPS) is a health care initiative, which is accessible for children of families with limited income and resources. It is estimated that 250,000 children, who reside in Pennsylvania, are without adequate medical insurance. These are the children whose family income is less than 200% of Federal poverty level income guidelines, who are ineligible for medical assistance (Medicaid), and have no private insurance. In addition, many children are underinsured, with only partial or no coverage for preventive health care.

The CHAPS program provides case-coordinated ambulatory, primary health services. The program is linked to the Department of Public Welfare's Early Periodic Screening, Diagnosis, and Treatment (EPSDT) service delivery system. The administrative contractor for the EPSDT program coordinates data collection/tracking, analysis, and evaluation services for this project.

The CHAPS primary health program includes the following services:

- Outreach/recruitment and eligibility determination for enrollment.
- Routine periodic preventive health visits for immunizations, health screenings, physical growth, and developmental assessments.
- Treatment/medical management of acute and chronic health conditions.
- A system for appointment scheduling, reminders, and rescheduling of appointments to insure each enrolled child has maximum access to care.
- Case coordination services including: follow-up for missed appointments and referrals, follow-up/tracking with referral providers to determine status of referrals and results of services received, 24-hour-a-day access to providers through on-call service, and health education.
- Direct assistance with appointment scheduling for specialized services and consultation.

Primary health care services are provided through hospital ambulatory pediatric clinics, federally-funded Community Health Centers, and free-standing, non-profit community health centers. Health service providers participating in the CHAPS program are:

1. Centennial Comprehensive Health Care Center  
   (Lower Bucks County)

2. Temple University, Department of Pediatrics  
   (Philadelphia)
3. Welsh Mountain Medical and Dental Center
   (Northern Lancaster County)

4. Medical College of Pennsylvania
   (Philadelphia)

5. Albert Einstein Medical Center
   (Philadelphia)

6. Children's Hospital of Philadelphia

7. Presbyterian University Hospital/Theiss Health Center
   (Pittsburgh)

8. Philadelphia Health Services

9. ChesPenn Health Services
   (Delaware County)

10. Southeastern Greene Community Health Centers
    (Greene County)

Health care services may be obtained by application to any of the
individual providers listed above.
CLEFT PALATE/PLASTIC SURGERY

The Cleft Palate/Plastic Surgery Program provides restorative and rehabilitative services to children. It also has provisions for plastic surgery for children with certain other congenital or acquired physical anomalies. This program serves approximately 3,100 children annually. Statistics reveal that 1 in 750 children are born each year with a cleft lip, cleft palate, or both. The program impacts on the total physical, emotional, and psychosocial well-being of the target population by providing a comprehensive, accessible, and coordinated health care delivery system.

Cleft and craniofacial conditions vary, both in type and degree of severity. The restoration and rehabilitation needs are always specialized, costly, and usually long-term.

The effective rehabilitation of persons with cleft conditions and associated handicaps is a complex, extensive, and expensive process frequently beyond the means of the individual family. Specific diagnostic and treatment services include surgery, medical, dental (including prosthodontia and orthodontia) speech, language, audiology, and psychology. Also included are other procedures necessary for optimum habilitative management.

A myriad of services are provided through comprehensive, multidisciplinary team evaluation and care. The primary services include diagnosis, treatment, and follow-up by specialists representing plastic surgery, pediatrics, psychology, dentistry, prosthodontia, orthodontia, speech pathology, audiology, otolaryngology, nursing, and social services. Plastic surgery consultation and surgical intervention for children with certain serious congenital or acquired anomalies are also provided.

Currently, there are 13 Cleft Palate Centers in Pennsylvania. All Pennsylvania residents from birth to 21 years of age may receive services through approved centers, by meeting both the medical and financial eligibility criteria. The objectives of this program are to improve both the functional and physical adverse effects of cleft palate conditions. Functional restoration relates to speech, hearing, mastication, appearance, and psychosocial adequacy. Physical restoration relates to children with congenital or acquired non-cleft conditions through reconstructive plastic surgery.

Early intervention programs may direct inquiries or referrals to any of the Pennsylvania Department of Health's State Health Centers, to any of the Cleft Palate Centers (see attachment), or through contact with the Department of Health's toll-free hotline number: 1-800-852-4453.
ALLENTOWN CLEFT PALATE CLINIC
Walter J. Okunski, M.D., Director
Phone Number: (215) 432-1953.
Pat Owens, Clinic Coordinator
Phone Number: (215) 866-8092
2200 Industrial Drive
Bethlehem, Pennsylvania 18017

CHILDREN'S HOSPITAL OF PHILADELPHIA
Linton A. Whitaker, M.D., Director
Phone Number: (215) 590-2211
Pamela H. Onyx, B.A., Clinic Director
Phone Number: (215) 590-2214
Facial Reconstruction Center
3400 Civic Center Boulevard
Philadelphia, Pennsylvania 19104

ST. CHRISTOPHER'S HOSPITAL FOR CHILDREN
Amitabha Mitra, M.D., Director
Phone Numbers: (215) 221-3935 or
(215) 427-5191
Nannette Stroman, B.S., Program Coordinator
Phone Number: (215) 427-5098
Child Health Associates
2600 North Lawrence Street
Philadelphia, Pennsylvania 19133

LANCASTER
Kathlyn C. McElliott, Ph.D.
President & Chief Executive Officer
Phone Number: (717) 396-7415
Gloria M. Nixdorf, Supervisor
Phone Number: (717) 394-3793
223 North Lime Street
Lancaster, Pennsylvania 17602

NORTHWESTERN PENNSYLVANIA
Marge Boyd, M.A., Clinic Director
Phone Number: (814) 452-2028
Sally Hershey, Clinic Secretary
Phone Number: (814) 452-2028
Hamot Medical Center
201 State Street, 5th Floor
Erie, Pennsylvania 16507

PHILIPSBURG
William R. Harkins, D.D.S., Clinic Director
Phone Number: (814) 339-6695
Margaret A. Brown, Secretary
Phone Number: (814) 378-7419
P.O. Box 176
Osceola Mills, Pennsylvania 16666

READING
Sergio V. Proserpi, M.D., Director
Phone Number: (215) 376-4077
Judith A. Goodman, R.N., Coordinator
Phone Number: (215) 378-6106
Reading Hospital & Medical Center
Sixth & Spruce Streets
West Reading, Pennsylvania 19602

SCRANTON
C.K. Chung, M.D., Director
Phone Number: (717) 346-8791
Lynn Julio, Secretary
Phone Number: (717) 346-8791
c/o Plastic & Reconstructive Surgeons
802 Jefferson Avenue
Scranton, Pennsylvania 18510

UNIVERSITY OF PITTSBURGH
Betty Jane McWilliams, Ph.D., Director
Phone Number: (412) 648-8400
Alice F. Brown, CCC-Sp, Coordinator
Special Services
Phone Number: (412) 648-8383
313 Salk Hall
Pittsburgh, Pennsylvania 15261

WESTERN PENNSYLVANIA HOSPITAL
Robert Bragdon, M.D., Director
Phone Number: (412) 681-5995
Sharon M. Sassano, Coordinator
Phone Number: (412) 578-1845
4800 Friendship Avenue
Pittsburgh, Pennsylvania 15224

WILKES-BARRE
C.K. Chung, M.D., Director
Phone Number: (717) 823-7888
Carole I. Tabor, Secretary
Phone Number: (717) 823-7954
35 West Linden Street
Wilkes-Barre, Pennsylvania 18702

WILLIAMSPORT HOSPITAL
Herbert A. Ecker, Sr., M.D., D.D.S.
Phone Number: (717) 322-4779
Doris Smith, R.N., Supervisor
Phone Number: (717) 322-4779
420 West Fourth Street
Williamsport, Pennsylvania 17701
YORK COUNTY

Robert M. Davis, M.D., Director
Phone Number: (717) 741-0877
Sharon P. Angelo, Coordinator
Phone Number: (717) 843-8431
York Hospital Dental Center
1001 South George Street
York, Pennsylvania 17405
Cystic Fibrosis

The Pennsylvania Cystic Fibrosis Program is part of a network of more than 120 treatment centers accredited by the National Cystic Fibrosis Foundation. This program engages in both diagnostic and comprehensive treatment services for adults and children.

Pennsylvania has a known cystic fibrosis population of 780 children, birth through 21 years of age inclusive, and 180 adults. Cystic fibrosis is a hereditary disorder which occurs in about 1 of every 2,000 births. Due to the extensive medical regimen necessary to treat this chronic disorder, the Department of Health's program assures the availability of treatment services.

The Cystic Fibrosis Program encompasses a myriad of services such as:

- Identification and Outreach
- Diagnosis and Treatment
- Consultation and Education
- Casemangement
- Home Care Services

Currently, there are eight treatment facilities providing services throughout Pennsylvania as follows:

- Children's Hospital of Philadelphia (215-590-3510)
- Children's Hospital of Pittsburgh (412-692-5630)
- Geisinger Medical Center (717-271-6425)
  Danville, PA (satellite)
- Hahnemann University Hospital (215-448-7766)
  Philadelphia, PA
- Mercy Hospital (717-826-2071)
  Wilkes-Barre, PA (outreach)
- Polyclinic Medical Center (717-782-2879)
  Harrisburg, PA
- St. Christopher's Hospital for Children (215-427-5183)
  Philadelphia, PA
- Temple University Hospital (215-221-3332)
  Philadelphia, PA (satellite-adults only)

All residents of Pennsylvania suspected of having cystic fibrosis are eligible for diagnostic services without charges. All third party resources, including private insurance, family health plans, and other resources including medical assistance, are utilized when applicable.

Inquiries and referrals may be directed to any State Health Center, any of the medical facilities listed above, or through contact with the Department of Health's toll-free hotline number: 1-800-852-4453.
GENETIC SERVICES

As a result of recently acquired knowledge and data pertaining to disease patterns, an increased proportion of the nation's health risks are now recognized as having genetic origins. It is estimated that 2% of all live births result in a significant genetically-determined disease or condition. Genetic screening, education, and counseling are the major components of the Genetic Services Program in Pennsylvania.

The Genetic Services Program supports educational programs for health care providers, and the general public regarding the role of genetics in reproductive function and disease. It promotes the assessment of genetic risks by primary health care providers. The program's priority education initiatives focus on providers who serve a predominately low-income population in relation to pregnancy or health conditions of early childhood.

Genetic risk screening is one of the specialized programs offered at the 60 State-supported family planning clinics throughout Pennsylvania. Females found to have genetic risks in relation to future pregnancies are informed about the implications of the risk, and if indicated, are referred to a clinical genetic center for further evaluation and counseling.

Clinical Genetic Centers are located in Hershey, Philadelphia, and Pittsburgh with satellite centers in Allentown, Altoona, Chester, Danville, Erie, and Scranton. A community-based sickle cell project which offers screening, education, and counseling is based in Pittsburgh, Pennsylvania.

There are no patient fees for preliminary genetic risk screening services provided by the family planning clinics, or for individual services offered by the sickle cell project. Client resources including private insurance, employe family benefits, and medical assistance are utilized for clinical services.

Inquiries and referrals may be directed to any Family Planning Center or through the Department of Health's toll-free hotline number: 1-800-852-4453.
MATERNITY SERVICES PROJECTS

The Department of Health, through the Bureau of Maternal and Child Health Preventive Programs, has an established goal to promote optimal health to all mothers and children. To more effectively meet the needs of low-income women and teenagers, specifically, the Maternity Services Projects were developed. Infant mortality, low-birth weight, inadequate prenatal care, and births to adolescents, 17 years of age and younger, are the criteria utilized for this maternity program.

The Maternity Services Projects include comprehensive antepartum and postpartum outpatient care including but not limited to:

a. Screening, identification, monitoring and follow-up care for high-risk obstetrical/medical conditions throughout pregnancy.
b. Prenatal care education focused specifically on the relationship of health practices to pregnancy, nutrition, effects of drug use, sexually transmitted diseases, basic reproductive physiology, childbirth education, and family planning.
c. Nutritional evaluation with education, counseling, and referral to the program for Women, Infants, and Children (WIC).
d. Screening and referral for psychosocial, emotional, mental health, and crisis intervention services.
e. Family planning, education, and referral.

The Maternity Services Projects serve females who:

a. Are 17 years of age or younger,
b. Are over 17 years of age with low family income (185% of poverty level),
c. Reside in a project service area (see attached map for service areas).

An incentive component is included in the Maternity Services Projects. The incentive reimbursement, which includes contributions for prenatal, obstetrical visits and basic laboratory diagnostic tests, are credited to each participant who:

1. Enrolls during the first trimester of pregnancy.
2. Enrolls at age 17 years of younger.
3. Is ineligible for Medical Assistance.

Inquiries and referrals may be directed to the Division of Maternal and Child Health or through contact with the Department of Health's toll-free hotline number: 1-800-692-7254.
PENNSYLVANIA DEPARTMENT OF HEALTH
DIVISION OF MATERNAL AND CHILD HEALTH
MATERNITY PROGRAMS

MSP=MATERNITY SERVICES PROJECT
TAPP=TEENAGE PREGNANCY AND PARENTING PROJECT

*Uncovered as of 12/31/88.
NEWBORN SCREENING

Pennsylvania law mandates newborn screening in order to prevent mental retardation or physical defects through early detection and prompt treatment of phenylketonuria (PKU) and congenital hypothyroidism. Delays in the diagnosis of these diseases may lead to severe mental and developmental retardation. Prior to the availability of newborn screening tests, these diseases were estimated to account for 2-3 percent of residents in institutions for people with mental retardation. Additional affected individuals were living in the community as life-long dependent citizens.

The Newborn Screening and Follow-up Program screens all infants born in Pennsylvania for PKU and hypothyroidism. A blood specimen is collected from all newborn infants between two and five days following birth by practitioners/staff in over 200 hospitals and birthing centers, and by practitioners attending home births. All specimens are analyzed through a central laboratory. Direct follow-up and support services are provided by Department of Health personnel to all infants with presumptive positive test results. Further arrangements are accomplished for confirmatory assessment, diagnostic evaluation, and treatment, normally, within the first four weeks of life.

Comprehensive treatment services are available to infants with PKU through three specialty pediatric treatment centers in Philadelphia, Hershey, and Pittsburgh. Both treatment and dietary services are provided from birth through childhood, as indicated. Counseling is provided to all females with PKU (elevated hyperphenylalaninemia) when they reach 12 years of age or older, relative to increased risk of bearing children with serious birth defects.

All infants identified with PKU are referred for treatment. There are currently no patient fees.

Inquiries may be directed to the Division of Maternal and Child Health, or through contact with the Department of Health's toll-free hotline number: 1-800-692-7254.
ORTHOPEDIC PROGRAM

The Pennsylvania Children's Orthopedic Program is the oldest of the "Crippled Children's Programs", which originated in 1936 under the Social Security Act. Orthopedic handicaps constitute one of the largest groups of congenital disabilities. Various human service and governmental agencies are engaged in the provision of rehabilitative services for the orthopedic needs of children. There are, however, handicapped children that are unserved or underserved. Through the Department of Health's Orthopedic Program, over 5,000 children are served annually.

The Pennsylvania's Children's Orthopedic Program includes prevention, diagnosis, and treatment of diseases and abnormalities for children under 21 years of age. The main objectives of the program are to:

a) identify orthopedically handicapped children and provide medical/hospital care and services, and
b) improve the quality of orthopedic care through state-of-the-art techniques.

Diagnostic and treatment services are provided through 33 clinic sites in Pennsylvania and five State Orthopedic Medical Centers. The program includes screening, diagnosis, outpatient services, inpatient services, surgical services, therapy, appliances, and follow-up services. Orthopedic and related services may include castings, orthotics, prosthetics, orthopedic shoes attached to bars/braces, physical therapy, radiology, laboratory services, and associated medical care.

Children up to 21 years of age suspected of having an orthopedic handicap are eligible for diagnostic services through the State program without charge. All third party coverages including private insurance, family health plans, and employee family benefits are utilized, when applicable. Families may be requested to share in the cost of treatment services.

Additional information may be obtained for early intervention services from any Department of Health's State Health Centers, or by contacting the State Health toll-free hotline number: 1-800-852-4453.
National statistics indicate that at least 5-10% of the population from birth through 21 years of age have or will acquire a speech, language, or hearing disorder. It can be anticipated that over 1% of this risk population will have congenital deafness. In Pennsylvania, it is estimated that at least 200,000 children under 21 years of age may have or develop a communicative disorder. Many of the conditions which can result in permanent handicaps of speech, hearing, and language are reversible if identified through early assessment. The Speech and Hearing Program currently serves approximately 20,000 clients. It is projected that as many as 60,000 children may be unserved or underserved in Pennsylvania.

The Speech and Hearing Program provides for identification, diagnosis, treatment, and remediation of speech, language, and hearing conditions in children. There is provision for medical/surgical intervention, prosthetics (hearing aids), repairs, and other habilitative speech/language services.

Teletypewriter (TTY) services are available for toll-free health information services for the hearing and the communicatively impaired. A Hearing Aid Loan Bank is operational.

Individuals through 21 years of age may obtain diagnostic hearing services, if financially eligible. Children through school-entry age are eligible for diagnostic speech and language evaluations. Families may be required to share the cost of treatment based upon a financial review. All medical insurance plans, including Medical Assistance, are considered the primary payors when applicable.

Hearing referrals for school-age children are made by the school nurse. Hearing and speech referrals for preschool children may be completed by a family member, community health nurse, or any other referral source.

Referrals and inquiries may be directed to the Pennsylvania Speech and Hearing Program through the Department of Health's toll-free hotline number: 1-800-692-7254 (voice) or 1-800-932-4639 (TTY only).
TEENAGE PREGNANCY AND PARENTING PROJECT (TAPP)

The Teenage Pregnancy and Parenting Project developed as a result of a 1985-86 Governor's Initiative for the improvement of services to pregnant teenagers and teen parents. Teenage Pregnancy and Parenting Project (TAPP) was created through the collaborative efforts of the Department of Health, Bureau of Maternal and Child Health and the Office of Drug and Alcohol Programs; Department of Labor and Industry; and the Department of Education.

Based on Pennsylvania's statistics during 1987, there were over 6,700 infants born to teenagers under 18 years of age. Approximately 70% of these teenagers were unmarried, the vast majority were unplanned pregnancies, and few of the infants were relinquished for adoption. Consequently, there is an increasing percentage of very young unmarried mothers, usually from low-income families, with insufficient social support and realistic projection to interrupt the cycle of pregnancy, childbearing, single parenthood, and poverty.

The Teenage Pregnancy and Parenting Project provides comprehensive prenatal, labor and delivery, and postpartum care to teenagers, 19 years of age and younger, in 46 Pennsylvania Counties and portions of five counties. Additional services include:

- health assessment with risk identification,
- health education,
- nutrition education and Women, Infants, and Children Program (WIC) referral,
- family planning, education, and referral,
- vocational counseling, training, and referral,
- childcare and parenting education and referral,
- psychosocial/human service needs assessment and referral.

Eligible criteria for obstetrical services include:

a. Pregnant teenagers who reside in a county or portion of a county not currently served by the Department of Health's Maternity Services Projects and who are ineligible for medical assistance, or are not fully insured by any health insurance.
b. Age of 18 or 19 years with low family income (at or below 185% of Federal poverty level).
c. Age of 17 years or younger.

There are no patient or application fees required for the TAPP maternity services. Application to access the TAPP system is through an obstetrical physician or nurse midwife provider, or any agency which provides support services to pregnant teenagers. Information may also be obtained through any Pennsylvania Department of Health's State Health Centers (see attached map for TAPP service areas).
Pennsylvania Department of Health
Division of Maternal and Child Health
Maternity Programs

MSP = Maternity Services Project
TAPP = Teenage Pregnancy and Parenting Project

*Uncovered as of 12/31/88.
SPECIAL SUPPLEMENTAL FOOD PROGRAM FOR WOMEN, INFANTS, & CHILDREN
(WIC)

The WIC Program is a Federally and State supported food and nutrition program available to pregnant and postpartum women, infants, and children up to five years of age. The WIC Program was created in 1972 and is designed to improve the quality of diets of women and children with limited income and who lack adequate health care. The major purpose of WIC is to provide eligible women and children with supplemental food items needed during critical stages of growth and development, and to prevent health and nutritional deficiencies. Nutrition education is an important component of the program, as well as counseling to encourage improvement of family health care.

A National Evaluation of the WIC Program reveals significant benefits in the nutritional and health status of WIC participants. The findings include reduced incidence of premature birth, increased birth weight, increased head circumference and improved dietary intake. The greatest improvements were seen among high-risk groups, such as teenagers.

The supplemental foods provide nutrients such as protein, iron, calcium, and Vitamins A, C, and D, which are frequently deficient in the diets of women and children at nutritional risk. Food items include infant formula, milk, eggs, cheese, cereal, peanut butter, and dried peas or beans. These items are not intended to be a complete diet, but only to supplement the regular diet. A nutritionist or health care professional determines the food needs of each participant, and issues individual food vouchers to be redeemed at local retail markets.

The WIC Program serves as an adjunct to health care and participants are eligible to receive health services at low cost or without cost.

Inquiries may be directed to the Department of Health, Division of Special Food Programs, at (717) 783-1289.
VENTILATOR ASSISTED CHILDREN/HOME PROGRAM

The Ventilator Assisted Children/Home Program (VAC/HP), provides assistance to selected families of medically stable, ventilator-dependent children. The goal of the VAC/HP is to ensure cost-effective, quality home care which addresses the needs of both the child and the family. This specialized home care program enables some children to transfer from a medical facility to the family residence with appropriate support mechanisms. The children benefit from the home environment that assures medical care and personal stimulation from the family for physical and psychological development. This VAC/HP has been in existence for over ten years. The total program enrollment is subject to change, but program services can provide for at least 60 home ventilator-assisted children throughout the Commonwealth.

The VAC/HP is administered through a contract between the Department of Health and the Pediatric Anesthesia Associates at the Children's Hospital of Philadelphia. The Department of Public Welfare, Office of Medical Assistance, may augment program services to medical assistance eligible children in Pennsylvania.

A multidisciplinary team comprised of a physician, a clinical nurse specialist, and a social worker provide for:

- Consultation and supportive services to families and/or institutions who are considering home care of a ventilator-assisted child.
- Post-discharge follow-up with families including home visits, telephone contacts, and coordination of services.
- Limited amount of funds for reimbursement of respiratory equipment, supplies, and home nursing care.

Services are available to children under 21 years of age, who are ventilator dependent, and are candidates for home care services.

Inquiries and referrals may be directed to:

Ventilator Assisted Children/Home Program
Pediatric Anesthesia Associates
34th & Civic Center Boulevard
Philadelphia, PA 19104
(215) 590-1519 or (215) 590-1518

OR

Department of Health's toll-free hotline number: 1-800-852-4453