Independent Monitoring for Quality
A Statewide Summary for 2009

- Independent Monitoring for Quality (IM4Q) visits with adults and children age three and over who are supported by the Pennsylvania Office of Developmental Programs (ODP).
- IM4Q sends interviewers to talk to people who live in licensed community homes at least once every 3 years. Interviews are also conducted with people who live with their family, life-sharing families, independently, in intermediate care facilities (ICFs/MR), nursing facilities and personal care homes.
- Reports created from Independent Monitoring for Quality interviews are shared with provider agencies, administrative entities/counties, and the Planning Advisory Committee for the Office of Developmental Programs for purposes of improving peoples’ quality of life.
- This information presents some of the findings from the 2008-09 statewide report. For a full report please contact your administrative entity/county or go to the Department of Public Welfare (DPW)’s website at www.state.pa.us.

Choice:  
- 43% vote
- 65% choose what they do during the day
- 46% choose where they live
- 36% have a key to get into the house
- 58% always carry ID

Community:  
- 84% go out for fun
- 29% go to worship weekly
- 43% go to the mall weekly to shop
- 44% go to a restaurant weekly
It is often found that people report being happy with whatever they have.

91% are happy with their lives

91% are happy with their work

88% talk to family when they want

80% can see friends when they want

*Satisfaction research demonstrates that people report high levels of satisfaction with whatever they have.

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