Participating Dental Providers
Fall 2015
Welcome to Keystone Health Plan East Dental

This directory lists participating providers in Delaware, Maryland, New Jersey, and Pennsylvania

Independence Blue Cross (Independence) is pleased to enclose this dental provider directory. We encourage you to compare Keystone Health Plan East to other plans. You'll find our coverage both comprehensive and competitive.

This directory is updated periodically throughout the year. The Company reserves the right to add or delete participating providers at any given time. The Company cannot guarantee the continued participation of any one provider. It is very important that you verify your dental provider’s network membership before receiving services. The information in this directory is current as of the date listed on the back cover which is the date the printed directory was submitted for publication. The next provider directory will be published in September 2016. For updated or more detailed information regarding participating providers, please call the provider’s office at the number indicated in this directory or call Customer Service at 1-800-ASK-BLUE (1-800-275-2583), Monday through Friday, 8 a.m. to 6 p.m. ET. You may also visit our website at www.ibx.com.

How to find a provider in your area
This directory contains a list of participating primary dental providers in alphabetical order by state, county, and then practice name. The directory includes the practice name, address, telephone number, and provider identification number (ID) that is required on your enrollment form. Use this directory to select a primary dental provider. Your primary dental provider will refer you to a specialist for specialty care.

If you already know the name of the primary dental provider you would like to select, you can locate his or her name in the alphabetical index. The alphabetical index will then refer you to the page on which the dental provider is listed. If you do not know the name of the primary dental provider you would like to select, you can begin your search by checking the list of primary dental providers in your area.

Before selecting your primary dental provider, please check the dental provider’s current office status. “Current Patients Only” means the dental provider is not accepting new patients at this time. When no status is listed, the dental provider is accepting both current and new patients. You may also contact the dental provider’s office directly to confirm if a dentist is accepting new patients. Once you have selected a primary dental provider, include the provider’s name or group practice name, and provider identification number on your enrollment form. You may change your primary dental provider at any time by calling Customer Service at 1-800-ASK-BLUE (1-800-275-2583), Monday through Friday, 8 a.m. to 6 p.m. ET.

Provider Reimbursement
Some dental providers are paid in advance for their services, receiving a set dollar amount per member per month for each member selecting that dental provider. This is called a capitation payment, and it covers most of the covered dental services delivered by the dental provider. Covered dental services not included under capitation are paid fee-for-service according to the applicable dental provider fee schedule. Members are responsible for any applicable copayments.

Dental benefits are administered by United Concordia Companies, Inc. (UCCI), an independent company. The dental providers in this directory are participating providers in the UCCI network.
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**Note:** This index is a representation of the natural text extracted from the document. It includes names and their corresponding pages as listed in the document. The index is sorted alphabetically, with special attention to the names of the dental professionals.
Keystone Health Plan East Dental Program

Participating Dental Providers

For updated or more detailed information about participating dental providers, please visit ibx.com/individuals/find_provider and select Dental Providers or call Customer Service at 1-800-275-2583, Monday through Friday, 8 a.m. to 6 p.m., ET.