



Technology at Temple

Computer Services welcomes you to Temple University where you will find cutting-edge technology resources to enhance your coursework. These resources have earned Temple numerous awards including recognition as one of the premier technology campuses in the country (*The Princeton Review*) and, for seven consecutive years, as one of the "Best Places to Work in IT" (*Computerworld*).

POPULAR ONLINE RESOURCES—TUportal

As a member of the Temple community, you can take advantage of centralized technology resources and services through TUportal at tuportal.temple.edu. TUportal also provides access to various Temple websites, announcements, news items and much more. To log in, enter your AccessNet username and password. Then, you can easily:

Communicate with the Temple community and friends

Manage e-mail with TUMail and take advantage of over 25GB of storage space with TU Gmail. Also, use Google Apps to create and share documents, presentations, spreadsheets, calendars and websites; and chat with your friends.

Register for courses, check grades

Click Self-Service Banner to register for courses, review your roster, check grades, view account balances and financial aid information, pay bills, update address and emergency contact information and more.

Stay up to date with your coursework

Access the Blackboard system to view course-related materials provided by your instructor. For details, see "Classroom Tools" below.

Conduct research

Go to TULibrary to search the Temple University Libraries collection and access thousands of research materials and databases.

Use your Temple ID to make purchases

Add Diamond Dollars to your OWLcard to purchase items on campus, pay for printing and more.

Manage your housing options

Visit MyHousing to access your current housing assignments, roommate contact information, and meal plan information.

Find contact information

Access Cherry & White Update to personalize your @temple.edu e-mail address with an alias or locate contact information for the university community.

Learn how to get things done at Temple

Search responses to frequently asked questions and enter your own query in the Knowledge Base.

CLASSROOM TOOLS

Over 450 smart classrooms feature built-in multimedia, internet and computing capabilities.

Access course resources

Instructors use Blackboard to place course materials on the web and provide the opportunity for students to create and participate in discussion forums, submit assignments, take tests, check grades, and create blogs, wikis and electronic portfolios.

View lectures

TUcapture enables instructors to record in-class lectures and convert them into streaming video files to view in Blackboard or on a web page.

Participate in classroom activities

With Turning Point, students use a response pad (clicker) to answer questions, respond to surveys, take opinion polls and more.

Meet with off-campus lecturers and students

Web- and video-conferencing resources provide opportunities to communicate with guest lecturers and students at remote locations.

View slide shows

Gallery enables instructors to create and organize digital image collections for classroom use and student self-study.

TECHNICAL SUPPORT

Help Desk consultants provide a wide range of technology support, including our HD Clinic where students learn how to repair and maintain their computers damaged by viruses and spyware. Visit the System Status section of the Computer Services website (www.temple.edu/cs) for updates regarding system outages and computer security advisories.

Main website: www.temple.edu/cs

Online technical assistance:

tuhelp.temple.edu

(Submit online requests for help.)

kb.temple.edu

(Query the Knowledge Base for answers to over one thousand university-related questions.)

Location:

TECH Center, 1st Floor, 12th St. & Montgomery Ave., Main Campus

Telephone:

215-204-8000

Hours:

Open 24 hours a day starting Sunday at 11:00 a.m. and continuing through Friday at 7:30 p.m.; open Saturdays from 10:00 a.m. to 7:30 p.m.

Temple also offers numerous opportunities to expand your computer skills through free, hands-on and online training. www.temple.edu/cs/seminars

TUMOBILE

TUmobile brings the Temple experience to your smartphone so you can track important information while you are on the go. When you install the TUmobile App on your phone, you can quickly "Tap into Temple" to:

- browse and search the library catalog and databases.
- view available workstations in the TECH Center.
- check Temple sports scores and schedules.
- view a calendar of events.

Future enhancements will include a campus tour, access to your class schedule and other academic information, and a real-time campus shuttle tracker.

The TUmobile App is available for Android, iPhone and newer BlackBerry devices.

www.temple.edu/cs/tumobile

SECURITY

Computer Services manages the resources to protect the integrity and availability of Temple's systems and raises security awareness through education programs and alerts. Computer security is everyone's responsibility; therefore, you are required to:

- avoid peer-to-peer file sharing.
- change your password at least twice a year.

In addition, Computer Services strongly encourages you to:

- disregard all e-mail requesting personal information.
- ignore e-mail attachments from anyone you don't know.

To ensure a safe and secure network environment, Temple provides Symantec Endpoint Protection software that must be installed on all residence hall computers to protect against viruses and spyware. In addition, you can purchase antivirus software for home use at a discounted price. www.temple.edu/cs/security/virusinfo

SHOPPING

- Take advantage of educational discounts on computers and software. www.temple.edu/cs/shoppersguide
- Buy recycled/refurbished university computer and electronic equipment online from the Computer Recycling Center (CRC). www.temple.edu/cs/crc

VISIT THE TECH CENTER

The TECH Center (Teaching, Education, Collaboration and Help), Temple's award-winning, state-of-the-art student computer facility, is a major student hub on Main Campus. Keeping pace with current technology, this premier technology center provides students with a vibrant environment in which to study, socialize and collaborate. The center's resources include:

- 600 PC and Mac workstations
- wireless loaner laptops
- multimedia studio with video and audio recording equipment
- wireless printing
- 13 break-out rooms and two MediaScape collaboration tables
- specialty labs for video editing, music and graphic design, as well as quiet study zones
- three WhisperRoom booths suitable for recording podcasts, vocal narrations and other individual recording sessions
- internet lounge
- Computer Services Help Desk
- Starbucks

Location: 12th St. & Montgomery Ave., Main Campus

Hours: Open 24 hours a day starting Sunday at 11:00 a.m. and continuing through Friday at 7:30 p.m.; open Saturdays from 10:00 a.m. to 7:30 p.m.

Website: www.temple.edu/techcenter

COMPUTERS ON CAMPUS

In addition to the TECH Center, Temple offers:

- school and college computer labs with general and specialized software.
- Total Technology Access, available on over 700 campus computers, which provides students with disabilities access to adaptive technologies.
- a general computer lab in most residence halls on Main Campus, as well as an internet connection in residence hall rooms and lounge areas.
- loaner laptops for home or on-campus use through the Laptop Loan Program located in the Tuttleman Learning Center, Paley Circulation/Reserve Desk, on the 1st Floor.
- Print on the Go wireless printing, which lets students print from their laptops to any designated lab printer using Temple's secure wireless network.

CONNECT

Temple provides high-speed wired and wireless internet access throughout the university. Temple is connected to Internet2, the high-performance research network, to enable the university community to communicate, conduct business, and access research resources.



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