



Catch the *WAVE* and Keep Your MGIB Benefits Sailing Smoothly!

ATTENTION: Veterans Receiving Chapter 30, 1606, & 1607 MGIB Benefits Can Use **WAVE** To Submit Monthly Verifications. Currently Chapter 33 are not required to verify monthly.

Why Should I Use *WAVE*?

- **WAVE** (Web Automated Verification of Enrollment) is available 24 hours/day, 7 days/week.
- You can check on the status of your record, and report changes to your enrollment directly to VA.
- **WAVE** is the only system available to students World-Wide.

How Do I Use *WAVE*?

- Go to <https://www.gibill.va.gov/wave/index.do>.
- Follow the log-in instructions.

What Else Can I Do On *WAVE*?

- **Has my request for benefits been processed?**
Click on Benefit Status Information to see if the VA has updated your record to show your current enrollment. If you've received benefits in a previous semester, your record will display on *WAVE*.
- **Has my monthly verification "hit?"**
You can see if your verification has been processed, including changes to your enrollment. Be sure to allow two business days for processing "no-change" verifications. It is not a "real time" system. Changes to your enrollment will take longer.
- **Can I start or change my direct deposit?**
You can use *WAVE* to submit your direct deposit information. The information is sent to our Direct Deposit Center for processing.
- **Can I change my mailing address?**
You are encouraged to keep you mailing address at the VA correct by changing it on *WAVE*.
- **Can VA send me a reminder to do my monthly verification?**
If you choose, *WAVE* will e-mail you a reminder to verify at the first of the month and again mid-month if you still need to verify. *WAVE* can also send you your password if you forget it.

Can I still use the phone for monthly verifications?

- Yes, just dial **1-877-823-2378** and follow the instructions. However, for any changes to enrollment, you must use the *WAVE* System.

The best day to verify is the last day of the month, even if it is a Saturday or Sunday.

Contacting the VA

Get a Written Answer to Your Question:

- Go to www.gibill.va.gov
- On the left hand menu, click on "Questions and Answers"
- Click on "Ask a Question & Find an Answer"
- Click on the "Ask a Question" tab
- Enter your e-mail address, select your benefit chapter, and enter your subject.
- Type in your question. Be sure to include your full name and social security number or file number in the body of your message. Provide facts and be specific with your question.
- Expect a written reply in three to five working days.

Use the 1-888-442-4551 Toll-Free Number

- Dial 1-888-442-4551*
- Press 1 if you have a touch tone phone
- Press 1 for information on your MGIB-Active Duty or Selected Reserve Benefit.
 - Press 1 for the amount of your last payment and the date it was processed.
 - Press 2 for the date the VA mailed your monthly certification form (If mailed)
 - Press 3 for the date the VA processed your last monthly certification of enrollment
 - Press 4 for general information on your last education award
- Press 2 for general information on other education benefits
- Press 3 to find out how to apply for benefits or where to send your application

Web-Automated Verification of Enrollment (WAVE) <https://www.gibill.va.gov/wave>

- Submit Monthly Verification of Enrollment
- Report a Change in Enrollment (You must also notify the school)
- Change your mailing address
- Change your Direct Deposit
- View your current benefit information
- Sign up for monthly reminder messages
- Determine if your paperwork is pending (Coming Soon)

*Note: Do Not use this number to verify enrollment. Use WAVE or call 1-877-823-2378